

Appendix G: Consultation questions for other PESP stakeholders

- 1 What has been **your involvement** with the Peer Education Support Program?
 - Victorian Government
 - Local Government
 - Homelessness sector organisation that has engaged the PESP to deliver services/advice
 - Other organisation that has engaged the PESP to deliver services/advice
 - Other (please specify)

- 2 What year(s) were you involved with the PESP? (tick as many as relevant)
 - Pre 2005
 - 2006
 - 2007
 - 2008
 - 2009
 - 2010
 - 2011
 - 2012
 - 2013

- 3 How did you find out about the PESP?
 - Work colleague
 - Industry newsletter/website
 - Mainstream media
 - Other (please describe)

- 4 Which of the **PESP activities** have you had involvement with? (tick as many as apply)
 - PESP delivering consumer participation training and advice
 - Group and individual presentations by PESP members
 - PESP facilitation of focus groups, interviews or surveys
 - Media activities
 - PESP participation in working/steering groups and committees
 - PESP engaged in consultation activities with government
 - PESP consultation with the Specialist Homelessness Services and related sectors
 - Other (specify)

- 5 What were **your expectations** of the PESP prior to your involvement with them?

- 6 Were these **expectations met**? YES/NO – If no, provide details.

- 7 Were there aspects of the program that you consider **successful**? YES/NO – If yes, what were they?

- 8 What **change have you witnessed in your organisation** (either in relation to policies, practices or culture) as a result of your involvement in the PESP? (Descriptive)

- 9 Have you experienced a **change in your personal attitude** towards people experiencing homelessness as a result of your involvement with the PESP? YES/NO - If yes, what is that change and what caused it? (Descriptive)
- 10 What impact (if any) do you think PESP has had on **changing attitudes of others** towards people experiencing homelessness? (Descriptive)
- 11 What impact (if any) do you think the PESP has had on **service delivery** (in the homelessness sector or in other fields you are involved in)? (Descriptive)
- 12 What impact (if any) do you think the PESP has had on **Government policy**? (Descriptive)
- 13 Are there ways you would like to see the PESP develop or change into the future? YES/NO - If yes, what are they and how would you like to see the program change?
- 14 Do you think **expanding the PESP** (in either its current or improved form) would be a positive contribution to improving the effectiveness of the homelessness services system? YES/NO – If yes, in what way?
- 15 Do you think the PESP is an **effective consumer participation model** that should be replicated elsewhere (i.e. in other human service sectors or in other parts of the homelessness sector)? YES/NO - If no, why not?
- 16 Is there anything else you would like to **add in your reflections** on your experience with the PESP? (Descriptive)